## PRISM FLOWCHART 2165 Introductory letters mailed to potential eligibles **Excluded participants:** (737 UC, 715 TP, 713 TP+TC) **Currently a Non-BCBS member** Currently have breast cancer Were not 40-44 or 50-54 at time sample was selected Eligible to receive baseline survey **Invalid/Disconnected phone** N=1704 numbers **During baseline survey:** 337 Refused (20%) 80 Unable to reach (4%) **Enrolled participants completed baseline survey** N=1287 (76%) **Usual Care** Tailored Print Booklet + n=449 (100%) Telephone Counseling a n=349 (89%) Tailored Print Booklet<sup>a</sup> n=439 (100%) **Ineligible: Post letters During counseling sessions:** 2 Breast cancer **5 Refused (1%)** 1 Health problem 4 Revoked consent (1%) 1281 12-Month follow-up survey 73 Disconnected/Wrong numbers <sup>b</sup> 34 Unable to reach (9%) reminder letters mailed to participants; **During 12-Month follow-up surveys: Ineligible:** 1205 eligibles; 28 Refused (2%) 1 Health problem 1155 completed survey (96%) 6 Disconnected/Wrong numbers b 22 Unable to reach (2%) **Usual Care** Tailored Print Newsletter + n=412 (100%) Telephone Counseling a n=343 (98%) Tailored Print Newsletter a n=392 (100%)**During counseling sessions: Ineligible: Post letters** 2 Revoked consent (<1%) 1270 24-Month follow-up survey 1 Deceased 6 Unable to reach (2%) reminder letters mailed to 1 Health Problem participants; 94 Disconnected/ Wrong numbers 1174 eligibles;

1102 completed survey (94%)

**During 24-Month follow-up surveys:** 

29 Refused (2%)

43 Unable to reach (4%)

<sup>&</sup>lt;sup>a</sup> Also received Usual Care Materials.

<sup>&</sup>lt;sup>b</sup> Were included in next mailing and follow-up call